

What you should know about the Coronavirus and Capabilities

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Your Safety is Our Top Concern and Priority

We understand you may be concerned about how coronavirus and COVID-19 might affect your health and our services. We want to assure you that infection control and surveillance for COVID-19 is our top priority.

Please know that:

- We are staying updated about COVID-19 by following the guidance with our local and state health departments, the World Health Organization, and our leadership team.
- We have established infection control protocols in place that have been reviewed to ensure this aligns with guidance from the Centers for Disease Control and Prevention (CDC).
- At this time, we are continuing to provide all one-on-one services. We are utilizing additional health guidance including sanitizing before, during, and after appointments and are utilizing phone and video whenever possible.

Below are details specific to some services:

- Job coaching services including On-the-Job Supports, Tier 3, and Individual Employment Supports are needed and continuing. Additional phone calls and off-site coaching is also being done to support people.
- Job development including Tier 1, Tier 3, and per unit are being done. Interviews are being supported in person. If remote meetings (video and phone) or working on behalf of participants is appropriate, we are discussing these with Opportunities for Ohioans with Disabilities (OOD) on a case-by-case basis.
- Community Club services are continuing with a focus on small groups and staying at one community site. Participants and families are receiving information directly from their Community Consultant.
- Behind-the-wheel lessons, Pre-driver's education training, Pre-ETS, Career Exploration, Vocational Evaluation and other one-on-one services are continuing with additional sanitization before, during, and after. If remote meetings (video and phone) or working on behalf of participants is appropriate, we are discussing these with Opportunities for Ohioans with Disabilities (OOD) on a case-by-case basis.
- Staff are working from home if appropriate to their responsibilities.

Frequently Asked Questions about the Novel Coronavirus

What are we doing to protect the people we serve?

- Our staff have been educated on the emergency preparedness plan.
- We are educating our communities on what they can do to prevent the spread of illness.
- Career Consultants are sanitizing before, during, and after appointments. They are also following on-site employer recommendations.

What should I know about the COVID-19?

- Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes COVID-19 is a novel coronavirus that was first identified during an investigation in Wuhan, China.
- Symptoms include mild to severe respiratory symptoms such as fever, cough, and shortness of breath.
- The virus spreads from person to person like the flu, e.g. when someone doesn't cover their sneeze or wash hands.



How does this affect you?

- If you have respiratory symptoms, have traveled outside of the United States, or been around someone who has traveled outside the United States recently we are asking you to not attend/participate in services.
- Go to our Facebook page and/or website to keep abreast of schedules and services.
- Speak to your Capabilities service provider if you have any questions or concerns.
- More information about this virus can be found online on the CDC's website: www.cdc.gov