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## How we did in 2019

Contact Capabilities (Karen Blumhorst, 419.394.0003) for more information on our 2019 performance.



**Goal: Keep Cars Working**

**Performance: Have a mechanic look at cars every two months**

**Example: Car #1 went for an oil change in January and got new tires in March.**

**Goal: Make Discovery Faster**

**Performance: Get Discovery done in 10 weeks.**

**Example: John started Discovery and had his report 10 weeks later.**

**Goal: Help more people find jobs**

**Performance: Have 73% of the people we support start a job.**

**Example: 7 out of 10 people find a job with Capabilities help**



**Goal: Have customers be satisfied with our services.**

**Performance: Achieved**

**Example: "The entire process was done excellently. It was a smooth progression from first meeting to employment."**



**Opportunities for Ohioans with Disabilities includes:**

- Bureau of Vocational Rehabilitation
- Bureau of Services of the Visually Impaired
- Division of Disability Determination



**What does the Ohio Bureau of Workers' Compensation do?**

Oversees and funds the vocational services provided to injured workers seeking to re-enter competitive employment.



**Does Capabilities work with various Boards of Developmental Disabilities?**

Yes! Capabilities provides services to individuals from various county Boards of Developmental Disabilities.

**Mission**\_updated 7/2009, reviewed 12/2019

Capabilities will strive to provide people with differing abilities the maximum supports needed to successfully achieve and sustain their goals.

## Counties Served

Capabilities is an LLC, filing as a C-Corp, and owned by Karen & Bill Blumhorst. Below is a list of our branches as of December 31, 2019:

- 124 South Front Street, St. Marys, Ohio 45885 419.394.0003
- 507 Richland Ave, Suite 300, Athens, OH 45701, 740.249.4217
- 24759 US Highway 23 South, Circleville, Ohio 43113 740.500.6129
- 1343 Woodman Drive, Dayton, Ohio 45432 937.223.8004
- 655 Fox Run Road, Suite D, Findlay, Ohio 45840 419.424.9367
- 1119 East State Street, Fremont, Ohio 43420 567.280.4372
- 840 East Fifth Street, Marysville, Ohio 43040 419.778.7333
- 8620 North County Road 25A, Suite 105, Piqua, OH 45356 937.615.6336
- 110 Boggs Lane, Suite 255, Springdale, Ohio 45246
- 1210 Celina Road, St. Marys, Ohio 45885 (Driver Education and Adult Day Support only)
- 5241 Southwyck Boulevard, Suite 108A, Toledo, Ohio 43614 419.867.8367
- 9072 Ohio River Road, Wheelersburg, Ohio 45694 720.529.1967

## Customers

Opportunities for Ohioans with Disabilities

Bureau of Workman's Compensation

County Boards of Developmental Disabilities

Misc. School Districts and Private Pay Customers

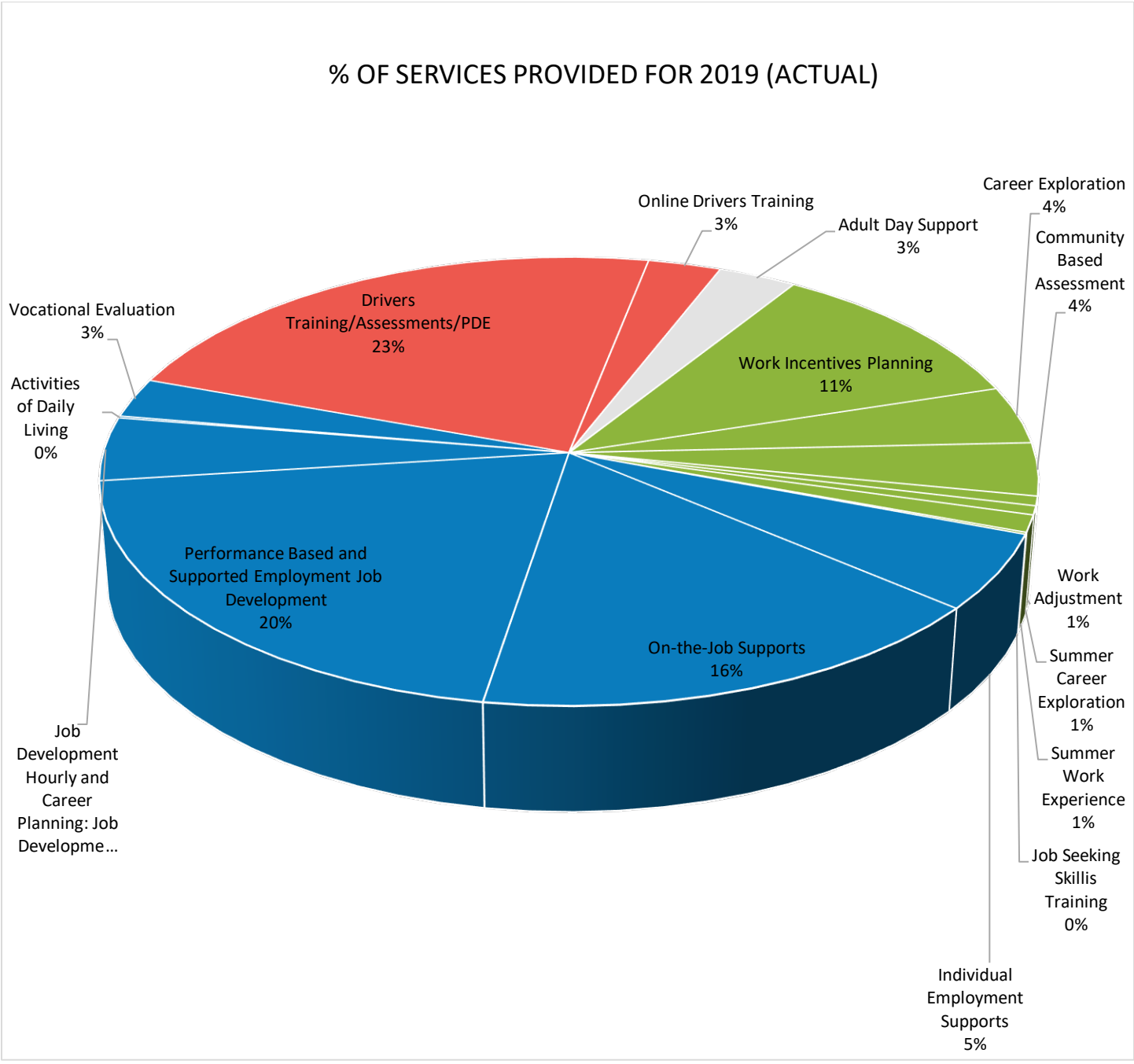
## 2019 Programs / Services and their Objectives

Capabilities provides the services in these categories: Community Employment, Community Inclusion Services, Driving Services, Transition Services, Professional Training, Technology Services.

## Human Resource/ Workforce Development and Management Activities

Total available positions remained constant at 167 with 156 personnel and 11 open positions. This is a slight decrease from the 159 active personnel at the beginning of 2019. Average seniority is 4 years.

2019 Overall Program Outcomes





# CAPABILITIES INC

www.capabilitiesinc.biz

Data Range: March 31, 2018 - September 30, 2019

## WHO WE SERVE

People We Serve (by disability):	
Cognitive Impairments	40.36%
Communicative Impairments	1.34%
Hearing Impairments	2.55%
Physical Impairments	20.50%
Psychosocial Impairments	31.93%
Visual Impairments	3.32%

People We Serve (by race/ethnicity):	
American Indian or Alaskan Native	1.31%
Asian	0.89%
Black or African American	14.02%
Hispanic or Latino	2.23%
Native Hawaiian or Other Pacific Islander	0.27%
White	81.28%

<b>Percent also reporting a secondary disability:</b>	65.72%
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<b>Male:</b>	55.38%
<b>Female:</b>	44.62%

<b>Transition:</b>	38.37%
<b>Non-Transition:</b>	61.63%

## JOB PLACEMENT SERVICE RESULTS

Top 10 Types of Jobs		
Job Type	Count	%
Combined Food Preparation and Serving Workers, Including Fast Food	51	8.56%
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	50	8.39%
Customer Service Representatives	44	7.38%
Dishwashers	34	5.70%
Stock Clerks, Sales Floor	34	5.70%
Food Preparation and Serving Related Workers, All Other	27	4.53%
Stock Clerks and Order Fillers	26	4.36%
Maids and Housekeeping Cleaners	19	3.19%
Stock Clerks- Stockroom, Warehouse, or Storage Yard	18	3.02%
Building Cleaning Workers, All Other	16	2.68%
All Remaining Occupations	277	46.48%
<b>Total Placements:</b>	596	100.00%

OOD Impairment Category	
Most Significant Disability	56.04%
Significant Disability	43.62%
Disability	0.34%
<b>Total</b>	<b>100.00%</b>

% of Successful Closures	
Provider	Statewide
50.08%	51.82%

Median Length of Service			
Per Unit Basis		Performance Based	
Provider	Statewide	Provider	Statewide
400.00 units	400.00 units	97.50 days	101.00 days
249.50 days	303.00 days		

Job Placement Outcomes				
	Total		SSI/SSDI Beneficiaries	Non-SSI/SSDI Beneficiaries
	Provider	Statewide		
Median Hours per Week	20.00	23.00	20.00	25.00
Median Hourly Wage	\$9.12	\$9.45	\$9.00	\$9.65
% Offering Health Insurance	N/A	N/A	N/A	N/A