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## Strategic Plan/Roadmap for the Future - 2018 and on...

### Strategic Vision – 2018: Carpe Diem

**In 2018 our strategic vision is to seize the day, explore opportunities, and to connect the dots while enjoying the process.**

Building on last two year’s focus of consistency and efficiency, we feel we have strong systems, connects, relationships, and skills that have created opportunities for Capabilities. Our vision is that by operating with a “Carpe Diem” philosophy in 2018, we will be well suited for success in 2018. CARF quality compliance and continuing our ‘stellar’ reputation by offering person-centered programing of the highest quality are always Capabilities priorities.

### 2018 Outcome Goals

Additional Service Delivery performance indicators and targets are defined in the performance measurement and management plan. Full Strategic Plan is available from Capabilities. These goals are established in these plans:

**Facilities:** We expect to add **four office location** in 2018. (2 additional for strategic growth, 2 additional to diminish the size of larger offices)

**Program/Service Development:** To earn a total of \$10,000 through **new private contract services.** (county boards, schools)  
To earn a total of \$50,000 through **new services.** (Career Planning: Career Discovery & Situational Observation & Assessment, Abbreviated Adult Drivers Training)

**Existing Programs/Services; Integration of new segments of the continuum:** **Explore** New Ways of Doing Services. (It is not “how we have always done things.)  
**Celebrate** the small victories. Enjoy the process.

**Administrative:** Do the things that make the **biggest impact.**

**Human Resources:** Become an **employer of choice.**

**Succession Planning:** Have a **depth of knowledge.**